

UTILITY BILL PAYMENT OPTIONS

AutoPay (Recurring Bank Draft)

Our AutoPay option is reliable, convenient, and worry-free. Each billing period on the due date shown on your bill, your utility payment will be automatically drafted from the checking or savings account of your choice.

AutoPay Advantages:

- Free - no additional processing costs to you
- Easy to manage
- Payments are always on time - even if you are on vacation or out of town
- Worry-free
- Saves time
- No service disruptions due to late payments
- No check fees, credit card interest, postage costs
- Convenient

To get started, simply complete and submit the [Water Bill Direct Payment Form](#). AutoPay will take effect on your first billing after submitting the authorization form.

It is the customer's responsibility to ensure all information provided on the Bank Draft Authorization form is accurate (especially the Routing/Transit Number and the Bank Account Number), and there are sufficient funds in the bank account. Otherwise, your utility bill cannot be paid using this method.

Pay Online (Visa, MasterCard, American Express, and Discover)

To pay online, go to www.cityofhowell.org/onlineservices. We accept Visa, MasterCard, American Express, and Discover through our online services. (There is a small convenience fee)

Through online services, you can also review your current billed charges, billing statement history, prior water/sewer consumption history, and meter read history.

Pay by Phone (Visa, MasterCard, American Express, and Discover)

Call 800-272-9829, code# 3284. Please have your credit card and utility account number available. (There is a small convenience fee)

The automated system is available 7 days a week, 24 hours a day.

Pay by Mail (Check or Money Order)

Mail check or money order with the utility bill stub to:

City of Howell
611 E. Grand River
Howell, MI 48843

Please do not mail cash. If you need to pay in cash, please see the "Pay in Person" section below.

Pay in Person (Cash, Check, and Money Order)

At Howell City Hall, 611 E. Grand River, 2nd Floor.
Hours: Monday-Friday 8:00 A.M. to 5:00 P.M.

Or

After-hours drop box located in the South lobby at City Hall, 611 E. Grand River.

If you have any questions, please contact Utility Billing at 517-546-3500.